

## Performance Measures Annual Comparison

	2009	2010	2011
<b>General Government</b>			
Operating cost for general government as a percentage of total municipal operating costs.	1.7	2.1	1.7
<b>Fire Services</b>			
Operating costs for fire services per \$ 1,000 of assessment	0.77	0.58	0.84
Residential Fire related civilian injuries per 1,000 persons			
Residential Fire related civilian injuries averaged over 5 years			
Residential Fire related fatalities per 1,000 persons			
Residential Fire related fatalities averaged over 5 years			
Number of structural residential fires per 1,000 households			2.413
<b>Police Services</b>			
Operating costs for police services per household-2005 per person	132.97	142.86	160.71
Violent crime rate per 1000 persons	8.004	7.262	3.705
Property crime rate per 1000 persons	25.196	26.677	20.157
Crime rate for other offences excluding traffic per 1000 persons	3.112	3.112	5.187
Total crime rate per 1,000 persons	36.312	33.052	29.05
Youths charged per 1,000 youths	N/A		21.705
<b>Building Permits</b>			
Category 1-houses # of working days			4
Category 2-small buildings			5
Category 3-large buildings			10
Category 4-Complex buildings			20
<b>Roadways</b>			
Operating costs for paved (hard top) roads per lane kilometre	314.84	5067.34	3767.65
Operating costs for unpaved (loose top) roads per lane kilometre	655.22	847.63	1114.86
Operating costs for bridges and culvers per square metre of surface area	0.10	5.08	21.37
Operating costs for winter control maintenance of roadways per lane kilometre	336.65	325.12	399.42
Percentage of paved lane kilometres where condition is rated as good to very good	82.00%	84.1%	84.10%
Adequacy of bridges and culverts rated good to very good		46.7%	46.70%
Percentage of winter event responses that met or exceeded municipal road maintenance standards	100.00%	100.00%	97.3%
<b>Transit</b>			
Operating costs for conventional transit per regular service passenger trip	N/A	N/A	N/A
Number of conventional transit passenger trips per person in the service area in a year	N/A	N/A	N/A
<b>Wastewater</b>			
Operating costs for collection, treatment, and disposal of wastewater per megalitre (Integrated)	1385.53	761.55	474.01
Operating costs for collection of wastewater per km of wastewater main	5878.89	6883.68	3230.71
Operating costs for the treatment and disposal of wastewater per megalitre	1096.16	412.78	321.12
Number of sewer-main backups per 100 kilometres of sewer line in the year	2.6316	0	0
Percentage of wastewater estimated to have by-passed treatment	0	0.398%	0
<b>Storm Water</b>			
Operating costs for urban storm water management			

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	(collection, treatment, disposal) per kilometre of drainage system	N/A	N/A	N/A
	Operating costs for rural storm water management (collection, treatment, disposal) per kilometre of drainage system	N/A	N/A	N/A
<b>Water</b>				
	Operating costs for the treatment of drinking water per megalitre	1256.74	965.36	127.81
	Operating costs for the treatment and distribution of drinking quality water per megalitre (Integrated)	1810.62	1705.83	2182.08
	Operating costs for the distribution of drinking costs per kilometre of water distribution pipe	4825.48	5923.77	15282.55
	Weighted number of days when a boil water advisory issued by the Medical Officer of Health, applicable to a municipal water supply, was in effect	0	0	0
	Number of water main breaks per 100 km of water distribution pipe in a year	28.7879	9.0909	13.6364

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<b>Solid Waste</b>			
Operating costs for solid waste management per (collection disposal & diversion) per household	161.3	173.3	161.54
Operating costs for garbage collection per tonne or per household	33.97	38.48	43.94
Operating costs for garbage disposal per tonne or per household	33.24	36.45	102.73
Operating costs for solid waste diversion (recycling) per tonne or per household	94.09	98.37	308.21
Total number of solid waste management sites owned by the Municipality with a Ministry of Environment Certificate of Approval	2	2	2
Number of days per year when a MOE compliance order for remediation concerning an air or groundwater standard was in effect for a solid waste management facility, by site and total number of sites in the municipality.			
Number of complaints received in a year concerning the collection of solid waste and recycled materials per 1,000 households	0.699	1.361	2.758
Percentage of residential solid waste diverted for (based on combined residential and ICI tonnage)	18.10%	25.80%	22.40%
<b>Recreation-NEW 2004</b>			
Operating costs for Parks-per person	11.20	10.4	12.03
Operating costs for Recreation Programs-per person	18.98	15.97	15.29
Operating costs for Recreation Facilities-per person	143.42	145.22	161.3
SUBTOTAL: Operation costs for recreation programs & facilities per person			
SUBTOTAL: Operating costs for Parks, recreation programs & per person	162.40	161.19	176.6
	173.60	171.59	188.62
Participant hours of recreation programs per 1,000 persons	99,420.00	18,363.27	17,254.04
Square metres of recreation facility space per 1,000 persons	5,705.20	5,705.20	5705.202
Outdoor Recreation Facility Space per 1,000 persons	634.208	634.208	634.208
<b>Library Services</b>			
Operating costs for library services per person -does not include County expenses	4.12	6.05	5.11
<b>Land Use Planning</b>			
Percentage of new development with final approval which is located within settlement areas and the number of new lots, blocks and/or units.	100.00%	100.00%	0.00%
Percentage of land designated for agricultural purposes which was preserved during year.	100.00%	100.00%	100%
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses during reporting year.			
Percentage of land designated for agricultural purposes which was preserved relative to the base year of 2000	102.30%	102.30%	102.30%
Number of hectares of land originally designated for agricultural purposes which was re-designated for other uses since January 1, 2000	-693	-695	-695
Size of settlement area (in hectares)			

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as of December 31 of the reporting year	1103	1103	1111
Change in size of settlement area	-0.08%	-0.08%	-0.10%