

The background image shows a construction site for a natural gas distribution system. Two large, reddish-brown pipes run parallel to a gravel road. The pipes are supported by yellow and orange traffic cones. In the background, there are trees, a utility pole, and a clear blue sky with some clouds.

BRINGING NATURAL GAS TO YOUR COMMUNITY

Construction in your area

SWITCHING TO NATURAL GAS

EPCOR is proud to be constructing a distribution system that will bring safe, affordable and reliable natural gas to communities of Chesley, Paisley, Inverhuron, Tiverton, Kincardine, Lurgan Beach, Point Clark, Ripley and Lucknow, as well as the Bruce Energy Centre, by the end of 2021.

Natural gas is an abundant fuel source that can add value to your property and save you money. Whether it's for heating, cooking or an endless supply of hot water, natural gas adds convenience, cost savings and reliability to your daily life.

Residents of Paisley and Chesley can take these steps now to get natural gas service in 2021:

- **[See how much you'll save.](#)** Visit our website to calculate how much you could save by switching to natural gas.
- **[Sign up for services.](#)** Now is the time to complete the applications forms by visiting our website or contacting our office.
- **[Contact a local heating \(HVAC\) contractor.](#)** Work with a Heating, Venting and Air Conditioning contractor to have your current appliances inspected for conversion to natural gas and discuss other ones you've been considering, such as a gas stove, outdoor gas fire pit or a gas barbeque.

APPLICATION DEADLINES

To start natural gas service this year, be sure to submit your application package in time:

March 1: Chesley

April 1: Paisley

Applications received after the deadline will begin natural gas service in 2022.

ENTER TO WIN

To show our appreciation to our first customers in the region, EPCOR is organizing a bi-weekly giveaway for all our new natural gas customers in your area.

From February 1 to March 25, 2021, we will give away one natural gas appliance worth at least \$1,500 to one lucky customer every second week.

How to enter our Customer Appreciation Giveaway

After applying for natural gas, sign up for the contest by filling out the [contest form](#) online or at the EPCOR office in Kincardine.

When we receive your forms and ballot, we will add you to the next draw. The sooner we receive your application forms and ballot, the more bi-weekly draws you'll be entered to win.

Learn more: epcor.com/southernbrucecontest.



CONSTRUCTION ACTIVITY

Along with our construction partner, AECON, and our environmental consultant, Stantec, we will be working throughout the construction season on the service network that will bring natural gas to your property. EPCOR will provide notification of construction work on your street and on your property.

Our hours of work will be Monday to Friday from 7:00 a.m. to 5:30 p.m. Occasional evening or Saturday work maybe required. We will work as quickly and safely as possible to minimize any inconvenience.

Traffic Disruptions: We will follow Ontario traffic control standards, clearly mark any traffic disruptions and accommodations and provide advance notification where possible.

Restoration: At the end of the construction season, we will restore areas that were disturbed as part of our construction. The sections on both the public and private side that are disturbed, as well as affected streets, alleys and sidewalks will be fully restored once construction is complete.

Safety: is a responsibility we all share and EPCOR's top priority. We will maintain our work areas in a safe and secure manner, and perform our work according to all local bylaws and occupational health, safety and environmental requirements. Due to COVID-19, we will need residents to maintain a distance of two metres at all times.

Construction will begin in Chesley in May and in Paisley in June.

Timelines are weather dependent.

FREQUENTLY ASKED QUESTIONS

When will natural gas service begin?

Once we have completed the distribution system in your area and connected a service line to the gas meter we install at your property, your HVAC contractor is required to arrange a final site visit with EPCOR to turn on your meter and inspect and light your natural gas equipment or appliances so that you can start to use them.

How much does it cost to switch to natural gas?

We recommend speaking with an HVAC contractor to discuss the conversion costs for switching your current or future appliances or equipment to natural gas service.

Connecting to the distribution system is free provided that the service line we install is within 30 metres from your property line to the meter (which is the case for the majority of customers) and that you begin using natural gas service within 12 months of installation being complete.

As an EPCOR customer, you have up to a year from when the meter is installed to purchase your appliances, make any conversions in your home and start using natural gas without incurring any fees.

How much does it cost to use natural gas?

The Ontario Energy Board sets the rates four times a year for the gas you use based on the commodity price of natural gas on the North American market. Market prices change due to supply and demand, as well as weather.

As an EPCOR customer, you pay the same price we do for natural gas. In Ontario, utilities do not earn a profit from the sale of natural gas.

For more information and the current rates of natural gas, please visit epcor.com/ontariogasrates.

FIND OUT MORE

Interested in learning more about natural gas? Have a question about the project? Don't hesitate to contact us.

Phone: 1-888-765-2256

Email: gasapp@epcor.com

Visit: epcor.com/southernbruce